Lead Water Service Inventory

- The City is required by the Illinois Environmental Protection Agency (IEPA) to complete an inventory of lead water service lines.
- Based on year of home construction, your neighborhood is targeted for this inventory.
- Letters will be sent requesting residents call the Department of Public Utilities to schedule an appointment with the City’s licensed plumbers to determine the water service material.
  - Entry into the home will be required
  - Appointments will take approximately 30-60 minutes
  - Additional services are available such as sewer televising.
  - The inspection is free.

Water Service Line Replacement

- Water sampling offered at no expense to Property Owner
- Cost Sharing Program for full line lead service lateral replacement.
  - City will replace public portion (b-box to main) of Property. Owner replaces private portion (b-box to meter).
  - City will coordinate all work with Contractor(s).
  - No interest loans offered to property owner. Terms are negotiable.

Where can I get more information or provide comments?

For questions about your water bill, to change the name on an account, or set up automatic billing contact:

City of Joliet—Customer Service
150 W. Jefferson Street
Joliet, IL 60432
Phone: (815) 724-3820
Email: customerservice@jolietcity.org
Hours: 8:00 am - 4:30 pm

For water and / or sewer maintenance questions contact:

City of Joliet—Dept. of Public Utilities
Phone: (815) 724-4220 (24 Hours)
Email: publicutilities@jolietcity.org
Phone Hours: 8:00 am - 4:30 pm

To report a water main break contact:
Phone: (815) 724-4220 (24 Hours)

To report street light outages (please provide pole type and pole number) contact:

City of Joliet—Dept. of Public Works
Phone: (815) 724-4200
Email: publicworks@jolietcity.org
Phone Hours: 8:00 am - 4:30 pm

To report a pothole contact:

City of Joliet—Roadways Department
Phone: (815) 724-3650
Phone Hours: 7:00 am - 3:30 pm

Stay Connected
WITH WHAT’S HAPPENING
IN THE CITY OF JOLIET

www.cityofjoliet.info

City of Joliet - Dept. of Public Utilities
www.jolietwater.com
150 W. Jefferson Street
Joliet, IL 60432
Phone: (815) 724-4220
Fax: (815) 723-7770
Email: publicutilities@jolietcity.org

City of Joliet
Department of Public Utilities
www.jolietwater.com
Background

- Lead is a material that can be toxic to humans when ingested or inhaled.
- There is no safe level of lead exposure.
- Exposure can cause behavior problems and learning disabilities in young children and also negatively impact the health of adults.
- Most common sources of lead are paint, dust, and soil.

History

- 1986: Safe Drinking Water Act Amendments bans the use of lead as a pipe material
- 1991: Environmental Protection Agency (EPA) issues the Lead and Copper Rule
- 2015: Flint, Michigan Water Crisis
- 2017: Illinois Public Act 00-0922 requires lead service line inventories, notifications, and school and day care testing

Joliet’s Water System

- Lead is not present in any source water, including Joliet’s
- The City’s water main distribution system does not contain lead
- Lead is found in some water service lines and internal plumbing
- Joliet banned the use of lead for water service lines in the late 1930s

Find Out More Information About Lead

For more information, call us at 815-724-4220 or visit our website at www.jolietwater.com

For more information on reducing lead exposure around your home or building and the health effects of lead, visit the EPA’s website at http://www.epa.gov/lead or contact the Will County Health Department Lead Poisoning Prevention Program at 815-727-8830.